

TeamViewer Instructions

Our support team can use TeamViewer which allows us to diagnose and fix problems without you being present.

1. You will need to install TeamViewer: [download link](#).
2. TeamViewer will then generate a code and password that you will need to send to the email address: support@partek.com. This will allow us to fix the problem without you being present.
3. If there is a screenlock, you can either disable the screenlock or give us the screenlock password.
4. Open a terminal with the root user logged on.
5. Send us the teamviewer log-in (from #2) and Flow administrator login credentials

Additional Assistance

If you need additional assistance, please visit [our support page](#) to submit a help ticket or find phone numbers for regional support.



Your Rating: ☆☆☆☆☆ Results: ★★★★★ 31 rates