

Failed Logins

Failed logins is an administrative tool providing an overview of login attempts that were not successful. To invoke it, first log in as a user with administrative privileges and then go to **Settings > Access management> Failed logins**. Example report is given in Figure 1.

Time ▾	Username ▾	Reason ▾
all ▾	<input type="text"/>	all ▾
2016-12-16 14:55:57	ilukic	Invalid credentials
2016-12-17 13:48:18	ilukic	Invalid credentials
2017-01-20 13:43:54	mdelosario	Invalid credentials
2017-01-30 09:50:51	JohnSmith	Invalid credentials
2017-02-02 04:50:27	ilukic	Invalid credentials
(2 of 2) ⏪ ⏩ 1 2 ⏭ ⏮ 20 ▾		

Figure 1. Failed logins report listing the time of the login attempt, the display name that was used, and the reason for the login failure

Each row of the table is a single failed login attempt; the time is given in the first column, the display name that was typed in on the login screen in the second column, and the reason for the failure in the third column. Possible reasons are: *Invalid credentials*, *No concurrent license available*, and *Limited to administration*.

Additional Assistance

If you need additional assistance, please visit [our support page](#) to submit a help ticket or find phone numbers for regional support.



★

Your Rating: ☆☆☆☆☆ Results: ★★★★★ 34 rates