Uninstalling Partek Genomics Suite

Node Locked

Windows: Under the control panel, click Add/Remove Programs and select Partek Genomics Suite and click Uninstall.

Macintosh: Delete the license.dat file from the /Users/Shared folder.

Floating Concurrent

Windows, Linux, Macintosh:

1. Log on to the server as an administrator.

2. Navigate to the "C:\FLEXnet" folder and open lmtools.exe.

3. On the first tab - "Service/License File", make sure that the "Configuration using Services" radio button is selected and Partek FlexNet Service appears in the white box.

4. Go to the "Start/Stop/Reread" tab. You should see the same Partek FlexNet Service highlighted in the list of installed services. Check the "Force Server Shutdown" box, and click the "Stop Server" button.

5. Go to the "Config Services" tab, verify that the Partek FlexNet Service is selected in the "Service Name" box, and click "Remove Service". Select "Yes" when prompted.

6. If there are no other applications installed on the server licensed with FlexNet, you may safely delete the FlexNet folder and all of its contents.

Locked Floating

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Additional Assistance

If you need additional assistance, please visit our support page to submit a help ticket or find phone numbers for regional support.